

## APPLICATION DATA SHEET

### Application Information

Confirmation Number:	
Application Number:	
Filing Date:	01/25/2002
Application Type:	Regular
Subject Matter:	Utility
Suggested Classification:	
Suggested Group Art Unit:	
Title:	System and Method for Supporting Multiple Call Centers
Attorney Docket Number:	00-1718.03
Request for Early Publication:	No
Request for Non-Publication:	Yes
Suggested Drawing Figure:	Figure 2
Total Drawing Sheets:	4
Small Entity:	No

### Applicant Information (the following fields are to be repeated for each individual inventor)

Applicant Authority Type:	Inventor
Primary Citizenship Country:	USA
Status:	Full Capacity
Given Name:	Terry
Middle Name:	S.
Family Name:	Ryan

Name Suffix:	
City of Residence:	Grant
State of Residence:	Alabama
Country of Residence:	USA
Street of mailing address:	440 Honeycomb Road
City of Mailing Address:	Grant
State of mailing address:	Alabama
Postal or Zip Code of mailing address:	35747

Applicant Authority Type:	Inventor
Primary Citizenship Country:	USA
Status:	Full Capacity
Given Name:	Randel
Middle Name:	W.
Family Name:	Henry
Name Suffix:	
City of Residence:	Huntsville
State of Residence:	Alabama
Country of Residence:	USA
Street of mailing address:	9403 Don's Court
City of Mailing Address:	Huntsville
State of mailing address:	Alabama
Postal or Zip Code of mailing address:	35803

### Correspondence Information

Customer Number:	021491
Phone Number:	(256) 535-1100
Fax Number:	(256) 533-9322

### Representative Information

Customer Number:	021491
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Representative Designation:	Registration Number:	Representative Name:
Primary	46,056	Anita S. Damian

### Domestic Priority Information

Application:	Continuity Type:	Parent Application:	Parent Filing Date:
This application	Claims benefit of	#60/264242	01/26/2001

### Assignee Information

Assignee Name:	Tel Control, Inc.
Assignee Country:	USA
Assignee Street of mailing address:	7902 Logan Drive
Assignee City of mailing address:	Huntsville
Assignee State of mailing address:	Alabama
Postal or Zip Code of mailing address:	35802